



**MARIO**  
Flooring Inc

## **GUARANTEE/WARRANTY LETTER**

MARIO FLOORING INC. guarantees and warrants that all their projects are completed in accordance with the contract documents and industry standards and will correct any faults related to defective workmanship for a period of 1 year from the date of substantial completion.

Please note that wood is a natural product and no two floorboards will be identical. Variations in appearance are normal. As the floor ages, some color change can occur. This also is normal but can be minimized by limiting exposure to direct sunlight. Seasonal humidity changes may cause the wood to expand and contract. Gaps are normal and may appear and disappear between floorboards during seasons of high and low humidity. They can be minimized by maintaining relative humidity level between 30 and 50 percent, and temperature between 60 and 76 degrees Fahrenheit. (Please refer to our Maintenance Manual for full floor care guidelines)

This warranty does not apply to items caused by normal wear and tear, problems resulting from improper maintenance, acts of nature or natural disasters beyond the control of MARIO FLOORING INC. No steps taken by MARIO FLOORING INC to correct defects shall act to extend the terms of the warranty beyond the warranty period. Mario Flooring Inc. will not reimburse the client, or his contractor, for any repairs made by others without prior written consent from Mario Flooring Inc.